

## BALTIMORE COUNTY

ANNOUNCEMENTS OR INFORMATION AND, AS NECESSARY, THE COMPANY SHALL PROVIDE WITHOUT COST ANY AND ALL FACILITIES REQUIRED THEREFOR.

(K) IN THE OPERATION OF ITS SYSTEM, THE COMPANY SHALL NOT INTERFERE, IN ANY WAY, WITH THE RIGHT OF ANY COUNTY RESIDENT TO UTILIZE AN INDIVIDUAL ANTENNA FOR THE PURPOSE OF RECEIVING TELEVISION AND OTHER SIGNALS OFF-THE-AIR.

(L) AT ALL TIMES DURING ITS OPERATION, THE COMPANY SHALL FURNISH TO ITS SUBSCRIBERS THE BEST POSSIBLE SIGNALS THAT THE STATE-OF-THE-ART IS CAPABLE OF PROVIDING.

## SECTION 2-15.6 MAINTENANCE

(A) THROUGHOUT THE TERM OF ITS FRANCHISE, THE COMPANY SHALL MAINTAIN ALL PARTS OF THE SYSTEM IN GOOD, WORKING CONDITION.

(B) THE COMPANY SHALL RESPOND TO ALL SERVICE CALLS AND CORRECT MALFUNCTIONS AS PROMPTLY AS POSSIBLE, AND, UNDER NORMAL CIRCUMSTANCES, SHALL RESPOND TO SUCH CALLS WITHIN A PERIOD OF TIME NOT TO EXCEED SEVENTY-TWO (72) HOURS AFTER NOTICE THEREOF. FOR THAT PURPOSE, THE COMPANY SHALL MAINTAIN A SUFFICIENTLY LARGE AND COMPETENT STAFF OF TECHNICIANS TO PROVIDE ADEQUATE AND PROMPT SERVICE TO ALL INSTALLATIONS OF SAID SERVICE.

(C) EXCEPT IN EMERGENCY SITUATIONS, THE COMPANY SHALL INTERRUPT ITS SERVICE, FOR THE PURPOSE OF REPAIR OR UPGRADING OF THE SYSTEM ONLY DURING PERIODS OF MINIMUM USE AND ONLY AFTER TWENTY-FOUR (24) HOURS NOTICE TO ITS USERS.

(D) THE COMPANY SHALL NOT ENGAGE IN THE PRODUCTION, SALE, LEASE, OR REPAIR OF RESIDENTIAL TELEVISION RECEIVERS.

## SECTION 2-15.7 RATES

(A) THE INITIAL RATES FOR BASIC SERVICE TO RESIDENTIAL SUBSCRIBERS SHALL NOT EXCEED THE FOLLOWING AMOUNTS:

(1) FOR SERVICE, \$6.00 A MONTH FOR THE FIRST OUTLET AND \$1.00 A MONTH FOR EACH ADDITIONAL OUTLET.